

# Electronic Ticket / Receipt

CTR	: 724B8105	Trip Type	: RoundTrip
PNR	: 3ZFLYX	Booking Date	: 29 March, 2025

## PASSENGER DETAILS

Passenger Name	Ticket No.	Frequent Flyer No	Itinerary	Gender/ Pax Type	Flight Add-ons		
					Seat	Baggage	Meal
Kapoor/Sorabh Mr	0986373987889 ( 3ZFLYX )	-	YVR-DEL	Male/Adult	Check-In Required	-	-
	0986373987889 ( 3ZFLYX )		DEL-YVR		Check-In Required	-	-

## JOURNEY DETAILS

Airline / Flight	Depart Airport / Terminal	Date & Time	Arrival Airport / Terminal	Date & Time	Travel Duration / Layover Duration	Operated by/ Airline Locator	Class	Baggage		SSR/OSI
								Cabin	Check In	
Air India AI - 186 / Boeing 777-300ER	Vancouver, Canada (YVR) / Terminal M	23 Apr 2025 10:15	New Delhi, India (DEL) / Terminal 3	24 Apr 2025 13:20	14 Hrs 35 Min	Air India / 3ZFLYX	Economy (S)	-	2 Pieces	
Air India AI - 185 / Boeing 777-300ER	New Delhi, India (DEL) / Terminal 3	02 May 2025 05:20	Vancouver, Canada (YVR) / Terminal M	02 May 2025 07:00	14 Hrs 10 Min	Air India / 3ZFLYX	Economy (W)	-	2 Pieces	

## CANCELLATION POLICY (YVR-DEL)

- Base fare for su2yxnc1 type fares changes charge cad 213.00 for reissue
- Note changes note
- Till 04 hrs charge cad 213 for reissue
- A change is a date/flight/routing/booking code change
- Change fee applies per passenger per transaction
- Change fee applicable for each changed fare components
- In case of multiple fare components change penalty would be highest of all changed fare components
- In case of end-on-end combination of air fares with interline partner fares or India domestic sector respective change fee for each change component would be applicable
- Rerouting allowed if origin and destination countries remain in one country
- Change fee does not apply to infant not occupying a seat
- Child/infant with a seat discount does not apply on the change/rerouting fees
- Change is permitted within ticket validity of original ticket
- At the time of original ticketing when inbound flight date is outside system range one date change permitted for
- Return date must be specified at time of original booking in the OSI/remark
- In case original RBD is not available then applicable fare difference shall apply reissue to be done by the original issuing agent or air offices only

- Downselling to a lower fare/brand/cabin is not permitted
- In case of change to higher brand/cabin for travel on the same day/same flight/reissuance fee will not be applicable only difference in fare yq yr and applicable taxes to be collected
- Repricing scenario 1.before departure/ fully unutilized tickets before utilization of the first coupon of the ticket when voluntary change occurs irrespective of outbound or inbound flight of the journey the fare will be recalculated by applying new fare/rules adhering to the ap condition in effect on the date of reissue
- 2.after departure/ partially utilized tickets after utilization of the first coupon of the ticket new fare will be recalculated using fares as per original date of issue
- In case of error in spelling of passenger name correction permitted at no charge
- Name change not permitted
- Please refer relevant circular
- The change/reissue charge is non refundable charges are noncommissionable
- Gst if any will be additional
- 5 percent gst for all economy class 12 percent gst for all first / business class /premium economy and applicable taxes to be collected
- In the event of multiple reissuance change fee would be applicable as per the latest ticket presented for reissuance
- The change/reissue charge is non refundable cancellations charge cad 333.00 for refund
- Note
- Till 04 hrs charge cad 333 for cancellation
- Child/infant with a seat discount does not apply refund fee does not apply to infant not occupying a seat
- Reservations booked more than 7 days prior to commencement of travel may be cancelled within 24 hours of booking without cancellation fee
- Reservations booked within 7days of commencement of travel are subject to the applicable cancellation fee charge applies to adult/child and infant occupying a seat
- Infant not occupying a seat is exempted
- In case of cancellation most restrictive penalty rule applies of all fare components in the pricing unit
- The cancel/refund charge is non refundable charges are noncommissionable
- Gst if any will be additional
- 5 percent gst for all economy class 12 percent gst for all first / business class /premium economy and applicable taxes to be collected
- Applicable penalties to be recovered from the basic fare and fuel charge only
- In cases where the applicable cancellation fee is higher than the sum of the basic fare and fuel than only basic fare and fuel to be charged/forfeited
- Yr and unused statutory taxes example k3 tax out of india and other charges like airport departure tax etc to be refunded in full
- In case of partially utilized tickets charge oneway fare in the same rbd for the sector utilised plus applicable taxes
- If no one way fare exists for the utilised sector in the same rbd the next higher rbd will apply in addition to the cancellation fee
- In case of endonend combination of ai fares with interline partner fares/ india domestic sector fares respective cancellation fee for each cancelled sector would be applicable as per sector farebasis
- Voluntary downgrade no refunds in case of voluntary downgrade
- In event of multiple reissuances cancellation fee applicable would be as per the highest cancellation fee amongst the original and the reissued tickets
- Full refund permitted in case of visa rejection provided
- A submission of proper documents such as embassy statement at least 14 days before departure
- B outbound and inbound journey is booked in rbd g and above
- Out of sequence travel not permitted for through and connection fares
- There will be no refund for out of sequence coupon except the statutory taxes
- The cancel/refund charge is non refundable ticket is nonrefundable in case of noshow
- Note changes/cancellations ticket is nonrefundable in case of noshow
- No show is when a pax fails to change/cancel booking atleast 04 hours before departure of the flight being changed/cancelled
- Noshow and change within 4 hrs of departure to flight and 48 hrs after departure of flight charge cad 400 for reissue
- Noshow and change beyond 48hrs after departure of flight change is not permitted
- For no show and cancel anytime ticket is non refundable
- Noshow fee does not apply to infant not occupying a seat
- Noshow fee is nonrefundable
- Noshow fee are noncommissionable
- Gst if any will be additional
- 5 percent gst for all economy class 12 percent gst for all first / business class/premium economy
- In case of noshow only one fee is to be charged i
- Either the noshow fee or the change/cancellation fee whichever is higher and not both
- Gate noshow no refund of basic fare and fuel surcharge
- Refund only statutory taxes
- Above fee cannot be processed through automated refund and the same to be processed manually for the collection of gate noshow fee
- For waiver of penalty on account of death of passenger or immediate family member please refer below note in case of death of a passenger or immediate family member before commencement of travel penalty charges stand waived off provided ticket is purchased before death of passenger or immediate family member
- The cancellation/change waiver is applicable only when ticket is presented before no show window
- Immediate family shall be limited to spouse children including adopted children parents brothers sisters grandparents grandchildren fa father in law mother in law sister in law brother in law son in law and daughter in law
- Penalty on above account is waived for first transaction only
- Subsequent transaction if any will attract applicable penalty
- In case of death of passenger occurred enroute after commencement of travel immediate family member or accompanying passenger who does not qualify as immediate family member of the deceased may terminate travel or interrupt travel until completion of formalities and religious customs if any but no later than fortyfive45 days after travel is interrupted
- The ticket of returning passengers will be endorsed return account death name and such endorsement shall be authenticated by validation or other duty manager official stamp refund may be arranged
- Rerouting maybe permitted

- Applicable penalty if any may be waived difference of fare needs to be collected
- For return/onward ticket refund deduct one way fare and levies for the travelled sector and balance amount may be refunded
- Refund in case of death will be calculated after deducting half rt fare for the travelled sector irrespective of the fare conditions and balance amount may be refunded
- In the event a passenger is discontinuing travel with the group in accordance with the above this shall not affect the entitlement to travel at the group fare of the remaining passengers in the group
- No waiver will be granted in absence of death certificate issued by competent authorities
- Those designated to issue death certificate by applicable laws of the country in which the death occurred
- Waiver issuing station must retain the copy of death certificate and relation proof of being part of immediate family member



## CANCELLATION POLICY (DEL-YVR)

- Base fare for WL2YXNYV type fares changes charge CAD 213.00 for reissue
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- Change fee applies per passenger per transaction
- Change fee applicable for each changed fare component
- In case of multiple fare components change penalty would be highest of all changed fare components
- In case of end-on-end combination of AI fares with interline partner fares or India domestic sector respective change fee for each change component would be applicable
- Rerouting allowed if origin and destination countries remain in one country
- Change fee does not apply to infant not occupying a seat
- Child/infant with a seat discount does not apply on the change/rerouting fees
- Change is permitted within ticket validity of original ticket
- At the time of original ticketing when inbound flight date is outside system range one date change permitted
- Return date must be specified at time of original booking in the OSI/remark
- In case original RBD is not available then applicable fare difference shall apply reissue to be done by the original issuing agent or AI offices only
- Downselling to a lower fare/brand/cabin is not permitted
- In case of change to higher brand/cabin for travel on the same day/same flight/reissuance fee will not be applicable only difference in fare YQ YR and applicable taxes to be collected
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- The change/reissue charge is non-refundable charges are non-commissionable
- GST if any will be additional
- 5 percent GST for all economy class 12 percent GST for all first / business class / premium economy and applicable taxes to be collected
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